



**Fran Corrigan**  
ILP Member

### Experience Summary

**Fran Corrigan** is a natural and pragmatic leader, change agent, and partner to business. Having worked for many years in one of Australia's largest blue chip companies at a senior level, Fran understands that businesses are transformed by individuals. So, she focuses on developing practical know-how in her workshops so that participants can deliver tangible bottom-line results.

Having facilitated literally hundreds of management, leadership and culture change workshops over seventeen years, Fran has developed a unique style that is both engaging and entertaining, challenging participants to take risks in learning new skills.

Fran prides herself on combining cutting-edge thought leadership with innovative learning methods to help companies address their business challenges. She enjoys working with companies who expect high performance from both their people and their business partners!

### Areas of Expertise

- Leadership Development
- Executive Coaching
- Frontline Management
- Change Management
- Performance Improvement
- Professional Presenting
- Coaching/Mentoring
- 360° feedback
- Career Planning
- Strategic Planning

### Industry Experience

- Retail
- IT
- Logistics
- Education
- Corporate Shared Services
- Building Materials

**University, Training & Industry Qualifications**

- Bachelor of Arts (Honours) degree
- Graduate Certificate in Management
- Graduate Certificate in Education
- Certificate IV in Training and Assessment (TAA 40104)
- DDI Accredited Feedback Coach
- TMS Accredited Facilitator
- MBTI accredited Facilitator

**Career Achievements**

- In 2008, Fran worked with Senior Management teams across seven internal businesses to implement an eight week “Personal Leadership” program for all Store Managers in Victoria.
- In 2007, Fran developed a large scale end to end Leadership Development program for Woolworths Limited. Included three levels of programs, from Frontline Manager to Executive Leader. Included co-design, development, facilitation, evaluation and logistics.
- In 2006, Fran designed, developed and delivered 30 “Culture Change” workshops for a Logistics Operation undergoing massive change. Workshops involved employees of all levels, from waged employee to the DC Manager. Engagement surveys conducted in the year following confirmed a direct link between “Culture Change” workshops and an improvement in employee engagement.
- In 2001, Fran was promoted to the newly developed role of Regional HR Manager to help drive revolutionary change throughout existing operational structures. Fran was responsible for the strategic human resources management of 73 stores, employing 11,000 staff. By improving efficiency and effectiveness of HR policies and practices, Fran and her team were able to make significant reductions to the bottom line performance of the Region, saving \$1.9 million dollars in reduced staff turnover alone

**Testimonials**

- “Your course has helped me become a much more balanced leader, and I find myself adopting a more mature, well thought out approach to my management style, and for that matter even my disposition as a leader and manager. This is in no small part due to your passion and commitment to this course and all on it. Many thanks for your thoughts and comments which provide such strong thought catalysts to me and for your real enthusiasm”.
- “I really enjoyed the workshop you held and have only heard positive comments from everyone else too. I honestly feel (and know) that I have taken away some wonderful tools to use in everyday life, be it personal or work. You are such a genuinely, lovely, insightful person and that comes through during the workshop”
- “A clear communicator who kept us all on track, Fran’s approach was excellent. Don’t change!”